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## EMAIL & WEBSITE HOSTING

Anchor provides a range of virtual hosting plans offering you a cost effective solution for hosting of small business website and email services.

### GO LIVE IN REAL TIME

Advanced automated provisioning systems enable Anchor to have your email and website hosting services up and running in the time it takes to place an order.

### CUSTOMER SUPPORT

At Anchor, we ensure that no request goes unresolved. It is for that reason that we log all requests made, be it in person, email or telephone in order to enable continuity of support no matter who you are dealing with.

An extensive array of online support resources published on our website at [www.anchor.com.au/support](http://www.anchor.com.au/support) will help you both configure and manage your online application.

Our self service control panel enables you to make changes to your account online in real time including password changes and email account modifications.

### DATA CENTRE INFRASTRUCTURE

Our state of the art facilities are equipped with the latest safety and security features, enabling us to guarantee 99.8% uptime of your servers. They include:

- Battery backup power
- Dual diesel generators
- Redundant core network
- Multiple Internet providers
- 24 x 7 onsite facilities monitoring
- Redundant climate control cooling systems
- VESDA and Gaseous based fire protection

### SCALEABLE

As one of Australia's premier hosting providers, Anchor can assist you with everything you need to maintain an online presence from Domain name registrations, SSL Certificates, Anti Spam and Virus services and eCommerce payment processing.

If your requirements grow beyond the scope of a shared hosting service Anchor can provide a

seamless upgrade path to dedicated or more specialised hosting environments.

### WHAT OUR CLIENTS SAY

*If your looking for a hosting company which actually knows what they are doing - then look no further....fast servers, no downtime, amazing customer service - what more could u ask for!*  
Josh – Singer Design.

### EMAIL HOSTING

Access to your email is available from any ISP via your favourite email client such as Outlook or if you are on the move our webmail service needs no configuration and is as easy as surfing the Internet.

Customisable spam and virus protection can be enabled on all email services.

### WEBSITE HOSTING PACKAGES

#### STARTER PACKAGE - \$16.50/month

10MB of storage space  
5 Email boxes  
500MB data transfer/month

#### SMALL PACKAGE - \$32.50/month

50MB of storage space  
30 Email boxes  
1GB data transfer/month  
MySQL or PostgreSQL database

#### MEDIUM PACKAGE - \$48.00/month

125MB of storage space  
40 Email boxes  
2GB data transfer/month  
MySQL or PostgreSQL database  
Java (Tomcat) support

#### LARGE PACKAGE - \$64.00/month

250MB of storage space  
50 Email boxes  
4GB data transfer/month  
MySQL or PostgreSQL database  
Java (Tomcat) support

All hosting packages include:  
Detailed website statistics  
FTP & SSH access  
PHP & CGI-BIN

For a custom quotation please contact our sales team on 1300 883 979, or email us at [info@anchor.com.au](mailto:info@anchor.com.au)

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