



## PREMIUM SERVERS

For most businesses, building, expanding and supporting the facilities that house network architecture and infrastructure can be a major financial roadblock to success. Companies in a variety of industries are seeking faster, more economical ways to deploy their networks.

Anchor's Dedicated Server solution enables you to use our world-class facilities, network and support services while allowing you to focus on your core business. Our solutions provide guaranteed performance and reliability that is so crucial in today's businesses. Our premium range of managed servers incorporate high capacity server grade hardware with a support package based on best practice designed to meet the demands of the most resource hungry applications without compromise.

### All premium server packages include:

- Managed hardware built to order
- Pre-deployment stability testing
- Customised initial server configurations
- Ongoing application configuration management and advice
- Continuous server health monitoring
- Managed firewall service
- Daily server backups

## INTENDED APPLICATIONS

Our premium range of managed servers are geared towards applications and organisations which have either a high dependence on their online activities or have the need to support intensive operations. Typical uses include:

- Sites which transact large monetary values
- Sites attracting large and sustained volumes of viewers/customers
- Complex configuration such as load balanced services
- Applications with very high uptime requirements
- To support organisation that do not have the inhouse technical resources required to maintain hosting services on a 24 x 7 basis.

## CUSTOMER SUPPORT

With Anchor, we guarantee to keep your server on line 99.8% or we start to pay you.

We have processes and mechanisms in place monitoring the servers continuously, ensuring we deliver on our word. Our monitoring is done 24x7 and our clients have

access to our support centre and help desk around the clock.

We standardise our hardware and equipment and we keep spare parts on hand for those unfortunate moments, ensuring that any disruption is dealt with effectively and efficiently.

Support of Premium servers is immediately escalated to second and third level engineers to ensure rapid resolution of enquiries and faults.

## WHAT OUR CLIENTS SAY

*I'd like to thank you all for your service, it has been a dream to make the change to your company and has made my life much easier! Thanks to all your staff.*

New Media Production Manager  
Australian Children's Television Foundation.

PREMIUM SMALL	PREMIUM MEDIUM
1 RU rack- mount chassis	1 RU rack- mount chassis
2.8 GHz Xeon CPU	Dual 2.8 GHz Xeon CPU
1 GB Reg ECC RAM	2 GB Reg. ECC RAM
2 x 80GB 7.2k RPM SATA	2 x 73GB 10k RPM SCSI
HDD, RAID1	HDD , RAID1,Hot Swap
\$695/month	\$995/month

## SYSTEMS ADMINISTRATION

Anchor has a substantial investment not only in the physical infrastructure required for operating a high quality hosting service, but also in the technical expertise and systems management for supporting it..

- Centralised configuration management of services with revision control
- Host integrity monitoring systems
- Automated tape backups with daily offsite rotation
- Onsite inventory of replacement hardware
- Service and host level system health monitoring
- Multiple on-call technical staff 24x7